

Gift Card Terms and Conditions of Use

Gift Cards are treated as cash, therefore if defaced, mutilated, altered, lost or stolen they will not be replaced, refunded or redeemed. The Chadstone gift card: is Redeemable for merchandise or services at participating stores only; not redeemable for cash and cannot be used for payment or credit or retailer accounts; must be redeemed before expiry date shown on card; will be void and may not be redeemed after expiry date; cannot be reloaded; is partially redeemable. Gift card holder may be required to provide photo identification that is acceptable to Chadstone Shopping Centre to verify Gift Card transaction details. Onus is on the gift card holder to use the full value before expiry date. Cash will not be given for any unused balance. Unused balance on expiry of your gift card will not be refunded or credited. If purchase exceeds available card balance, difference must be made up using another payment method. You are liable for all transactions on your card except instances of which there has been fraud or negligence by Chadstone Shopping Centre or any of our employees. Check available card balance by calling 1300 783 361. We reserve the right to change any terms contained in these Terms and Conditions of Use, at any time. Changes to Terms and Conditions of Use are available on our website or at the Chadstone Shopping Centre customer service desk. Visit the customer service desk if you have any reason to believe an error has occurred in relation to this card.